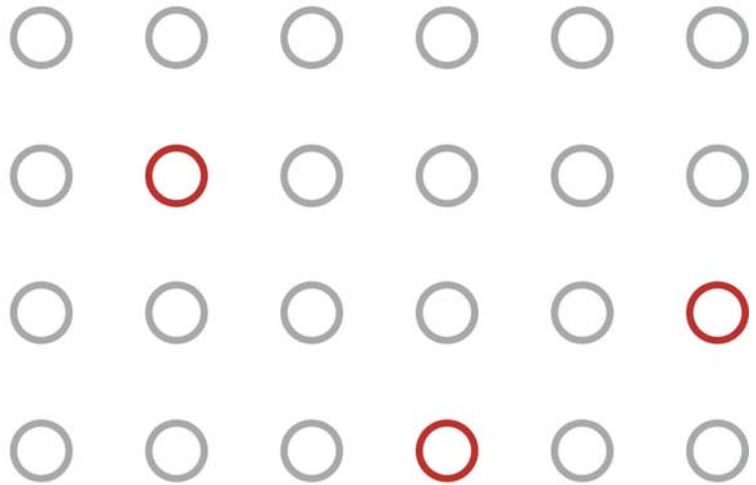


Certification Services



INTERNATIONAL CERTIFICATION

Davis Langdon Certification Services (DLCS) is a certification body operating globally. We assess quality, environmental, occupational health and safety and integrated management systems.

We provide independent certification services using assessors and technical experts with relevant systems qualifications and industry experience.

We are authorised by JAS-ANZ to carry out third party certification assessments under all ANZSIC (industry) codes as per our Scope of Accreditation. We also carry out second party assessments.

Why have certification?

A management system that has been properly established, developed and implemented will assist in managing risk and mitigating liability for yourself and your business.

Briefly, certification makes for a more competitive business, improved corporate governance and knowledge through transparent assessment reports and risk management principles, reduces staff turnover and assures outcomes for you, your stakeholders and clients.

WE GET RESULTS

We deliver solutions that meet your individual business needs. Our personnel provide superior, client-

oriented services and solutions. We are committed to understanding and satisfying client needs with the ultimate objective of adding value to a client's business activities and operations.

Why we are different

We use a unique compliance rating to assess each part of your system against the certification standard. These ratings are summarised to provide a benchmark for certification. Only those organisations that achieve a 90% compliance rating or better during System Review and conform to the mandatory procedural documentation requirements in the Conformity Assessments are eligible to receive our certification mark. It is this unique compliance rating that sets us apart from our competitors.

THE BENEFITS OF WORKING WITH US

We focus on the identification of opportunities for business and performance improvement. We also focus on the recognition, identification and incorporation of business needs and objectives within the framework for management of OH&S hazards and risks and environmental aspects and impacts.

Why is Independent Assessment important?

Certification of your business management system to the ISO or other standards relevant to your business requirements through

independent verification and audit has the primary benefits of:

- commitment to stakeholders – rigorous audits ensure compliance to standards and continuous improvement
- competitive advantage – documented procedures can reduce waste and duplication of processes increasing profitability
- market entry – recognition by worldwide businesses that your organisation is committed to achieving best practice in business
- public confirmation – recognition that your organisation can deliver quality products/services
- effective risk management – independent audits alert management and provide strategies for management and mitigation of risks
- enhanced corporate knowledge – directors and managers receive opportunities for improvement from the independent, second and third party assessment reports

THE CERTIFICATION PROCESS

Initial Contact

We will speak with you to gain an understanding of your business and provide you with all the information you need about certification, what



you need to do. We will then provide you with a fee proposal detailing fees and costs. This is a free service and carries no obligation to proceed.

Application

Once you have accepted the proposal outlining the certification process, the rules governing certification and related contractual terms and conditions, we will send you acknowledgement of your application. This can be used to demonstrate to third parties your commitment to becoming certified.

Certification Pre-Assessment – Stage 1A

For quality, OH&S and EMS certification, a pre-assessment is mandatory to ensure that your organisation is ready for the certification assessment. An assessment is made of the site processes, OH&S hazards, risk and environmental aspects and impacts, and also verifies the appropriateness of the existing systems.

System Review – Stage 1B

A System Review seeks evidence to ensure your documented system (procedures, forms, minutes, photographs etc), established work practices and processes meet the requirements of the prescribed certification standard. Once completed, you will receive a copy of the business diagnostic report which will outline any non-conformances and observations to the standard, and if your score allows you to progress to the next stage.

Conformity Assessment – Stage 2

The Conformity Assessment is carried out to determine if 'you are doing what you say you do'. Your assessor will present the assessment findings and any non-conformance at a closing meeting. If there are no major non-conformances, certification will be recommended and if approved by our independent committee, you will receive your Certification of Conformity. You will be granted use

of the DLCS logo and the JAS-ANZ mark (where appropriate) and you will also be listed on the JAS-ANZ International Register of Certified Organisations.

Surveillance Assessment

Surveillance Assessments are carried out at predetermined intervals in the same manner as the Certification Assessment and are necessary for us to be assured that your system continues to comply with the Certification Standard.

Reassessment

Every three years a full Reassessment of the system as a whole needs to be completed to confirm that the systems in their entirety are working well and that the links between processes are sound. A successful outcome of the Reassessment will allow your Lead Assessor to recommend that certification be renewed. A new three year Certificate of Conformity is issued after successful Reassessment.

WHAT WE OFFER

We certify management systems to the following standards:

- Quality Management Systems
 - AS/NZS ISO 9001:2008
- Environmental Management Systems
 - AS/NZS ISO 14001:2004
- OH&S Systems
 - AS/NZS 4801:2001
 - SafetyMAP
 - OHSAS 18001:2007
 - NAT (National Audit Tool)
- CCF (Civil Construction Management Code)
- GECA Product Standards

Our assessors are independent, thorough, professional, competent and fair. We have trained and developed a great team of assessors and we provide innovative solutions to our valued clients in a responsive and proactive way.

We are also a recognised service authority for the following programs:

- HIA Certification Scheme
- VicRoads Prequalification Scheme
- Green Building Council of Australia
- Clean Energy Council – Wind Farms

We do not provide consultancy services as per JAS-ANZ rules to ensure independence and impartiality.

THE REWARD



AS/NZS ISO 9001
Certified



AS/NZS 4801
Certified



AS/NZS ISO 14001
Certified

Davis Langdon Certification Services



National Audit Tool
Certified

Davis Langdon Certification Services



SafetyMAP
Advanced Level
Certified

Davis Langdon Certification Services

SECOND PARTY ASSESSMENTS

Second party audits are becoming increasingly prevalent in the property and construction industry. We undertake these on behalf of our client's suppliers/service provider's management systems to determine the level of conformance to the specified requirements as part of a supply contract and/or major project.

MORE INFORMATION?

John Edwards – Principal & General Manager Certification Services
Phone: +613 9933 8800

jedwards@davislangdon.com.au

www.davislangdon.com