

# Total Efficiency in practice: University of Westminster

**Client:** University of Westminster | **Project:** Backlog Maintenance | **Value:** circa £60,000.00 |  
**Sector:** Public - Higher Education | **Services:** Building Surveying, Cost Consultancy, CDM-C Co-ordinator |  
**Start date:** January 2009 | **Completion date:** July 2009

## CHALLENGES

Programming works around stakeholders to ensure the university's core operation is not affected.

Managing works across five sites in Central and Greater London including Harrow, Marylebone and Chiswick.

Working on various building types from Georgian and Regency to 1960s construction.

Occupied buildings in key locations with access and planning restrictions.

## SOLUTIONS

Identified potential problems by understanding the challenges and risks faced.

Collaborative working with our specialist services teams including Banking, Tax and Finance and Engineering Services.

Established communication channels and identified key personnel within the client's organisation to ensure the requirements of all stakeholders were met.

Established the correct project set-up at the outset.

Developed standard specifications with the university.

Worked with the projects team and estate managers to ensure works were in accordance with the wider estates strategy.

## RESULTS

Working alongside the Universities Estates Team, we were able to deliver projects that met their strategy and aspirations.

Projects delivered on programme and in-line with end of financial year.

Our team size, varied experience and expertise allowed us to resource concurrent projects without compromising on the service offering.

Establishing the correct project team at the outset with the relevant experience was critical in allowing a partnering and open approach with the wider team.

## REFLECTIONS

It is important to engage with other consultants to ensure consistency and develop tangible benefits for the client.

Through working with a number of universities we are able to share our knowledge with the estates team with regard to programming and specification related matters.



"Davis Langdon have successfully assisted the University of Westminster on a number of key projects over the last 12 months, in relation to Financial Control/ Quantity Surveyor and Clients Agent services. I have found them to be very customer focused and diligent in their execution of our requirements".

John Vickery, Projects Manager  
University of Westminster

### Global construction consultants

Cost Management | Project Management | Program Management | Banking Tax & Finance | Building Surveying | Design Management | Engineering Services | Health & Safety Services | Legal Support | Management Consulting | Mixed-use Masterplanning | People, Place, Performance Consulting | Specification Consulting

<http://totalefficiency.davislangdon.com>



**Global construction consultants**

Cost Management | Project Management | Program Management | Banking Tax & Finance | Building Surveying | Design Management | Engineering Services | Health & Safety Services | Legal Support | Management Consulting | Mixed-use Masterplanning | People, Place, Performance Consulting | Specification Consulting

<http://totalefficiency.davislangdon.com>